



## Correspondence

### CORRESPONDENCE FOR INFORMATION

1. 1177025 \* 01-07-15  
Planning Institute Australia - Queensland Division  
  
Planning Institute Australia (PIA) (Queensland Division) State Conference - Cairns - 3-5 October 2012 - Early Bird Registration 30 June 2012.
2. 1177734 \* 01-04-05  
Department Of State Development & Innovation  
  
Call for Submissions - The Future and Continued Relevance of Government Land Tenure Across Queensland - Submissions Close 3 August 2012.
3. 1177851 \* 01-07-08  
Local Government Association Of Qld Ltd (Lgaq)  
  
LGAQ Circular - 2012-117 - Notice of Conference - LGAQ Annual Conference 2012 - 22-25 October 2012.
4. 1177882 \* 12-01-02  
Local Government Association Of Qld Ltd (Lgaq)  
  
LGAQ Circular - 2012-119 - Carbon Price Implications to Councils will be Extensive.
5. 1178095 \* 02-04-07  
Carter, Peter  
  
Customer Feedback - Comfort Stop and Other Facilities in Home Hill.
6. 1178134 \* 03-03-10  
Queensland Reconstruction Authority  
  
Proposed Implementation - Councils to seek NDRRA Funding - Internal Workforces.
7. 1178449 \* 01-07-08  
Local Government Association Of Qld Ltd (Lgaq)  
  
LGAQ Circular - 2012-122 - Partners in Government Agreement between the State and LGAQ.
8. 1178609 \* 01-10-17  
Muller, Georgia & Moore, Holly  
  
Thanking Council for Donation of Medals - Burdekin Junior Eisteddfod - May 2012.

9. 1179470 \* 01-10-03  
Campbell Newman - Premier Of Queensland  
  
Final Report - Queensland Floods Commission of Inquiry.
10. 1179920 \* 01-08-13  
Campbell Newman - Premier Of Queensland  
  
Nominations Open - 2013 Australian of the Year Awards.
11. 1179921 \* 02-04-07  
Payne, Teresa  
  
Customer Feedback Form - Wunjunga - Camping Facilities.



# reinvigorate

my self | my place | our future

PIA QLD State Conference Cairns 3-5 October 2012



Queensland Division  
PO Box 295  
Lowood QLD 4311  
Telephone (07) 5465 7331  
Facsimile (07) 5465 7336  
Email: [qld@planning.org.au](mailto:qld@planning.org.au)  
Web: [www.planning.org.au](http://www.planning.org.au)

ABN 34 151 601 937

13 June 2012

Mr Ken Holt  
CEO  
Burdekin Shire Council  
PO Box 974  
AYR QLD 4807

Dear Mr Holt

## Planning Institute Australia (Queensland Division) State Conference

Do your planners know the latest drafting and business process techniques and improvements in planning in Qld? Are they up to date on drafting SPA planning schemes? The 2012 PIA QLD State Conference is titled 'Reinvigorate' and will be held at the Sebel in Cairns on the 3rd – 5th of October 2012.

The annual PIA Qld Conference is the premier event for planning professionals across the state. The three day conference brings hundreds of delegates together, including leading planning and legal professionals, councillors and local government representatives, developers and community groups. This is a valuable tool not only for learning about the latest in planning, but also networking.

The conference challenges the traditional presentation format and provides a fresh look at current issues faced by the planning community by exploring three key themes – 'My Self. My Place. Our Future'. The conference provides a fabulous array of interesting papers from across Queensland, Australia and Overseas. The authors were asked to explore these sub-themes in their papers and help the profession improve who we are, where we live, and how to create a better future.

This year's conference has an exceptional line-up of thought provoking speakers, including:

**Gordon Price** – Director, The City Program at Simon Fraser University

**Kirsty Kelly** – Chief Executive Officer, Planning Institute of Australia

**Mark Baker** – Principal, Mark Baker Town Planning Consultants Pty Ltd

**Ian Wright** – Partner, HerbertGeer

**Peter Richards** – Director, Deicke Richards

**Mike Berwick** – Chair, Terrain Natural Resource Management

**Aunty Marilyn Wallace** – Kuku Nyungkal Elder

**Malcolm Middleton** – Queensland Government Architect

**Tim Williams** – Principal (Place-making), Arup

**Dr Karl Kruszeinicki** – Inspirational Speaker and Science Talkback host on Triple J (Radio)

Along with six site tours, two dynamic concurrent sessions, an urban design workshop, partner options and social functions each night. There is also an exciting opportunity to participate in the Cairns to Cooktown Cardiac Challenge charity bike ride.

### Early-bird registration closes on 30 June 2012

The full program, registration and accommodation information is in the registration form and is available on the PIA Queensland website at <http://www.planning.org.au/qldcontent/2012-state-conference> and click on 2012 State Conference on the navigation bar.

**Special offer – JOIN PIA (new joins only) and receive 25% discount off PIA membership AND conference registration at member rate (Associate and Corporate membership only).**

All that is required from applicants is to submit a current CV that describes their employment history in enough detail to match their experience with the entry requirements of whichever chapter(s) they wish to

join and contact the PIA National Membership Officer, Yeshe Engelbogen on [membership@planning.org.au](mailto:membership@planning.org.au) or (02) 6262 5933. For further information on joining PIA go to <http://www.planning.org.au/membershipinformation>.

We look forward to welcoming you and your colleagues to the PIA Qld State Conference.

If you have any queries or would like to discuss any of the above further, please do not hesitate to contact the PIA Queensland Executive Officer, Kaye Duggan on 07 5465 7331, mobile 0422 602 886 or email [kaye.duggan@qldplanning.org.au](mailto:kaye.duggan@qldplanning.org.au).

Yours sincerely



Kate Isles  
President, PIA Queensland Division

VIEW	PLANDEV	AGENDA	212
	SEC	DATE	10.7.12
NOTED		APPLIC #	
LAND #		PROP #	
ACTION		ACTION	
DEADLINE		DEADLINE	

**From:** Rhia Campillo [Rhia.Campillo@parliament.qld.gov.au]  
[Rhia.Campillo@parliament.qld.gov.au]  
**Sent:** Tuesday, 26 June 2012 3:47 PM  
**To:** 'council@aurukun.qld.gov.au'; 'council@balonne.qld.gov.au';  
'enquiries@banana.qld.gov.au'; 'admin\_office@barcaldinerc.qld.gov.au';  
'shire@barcoo.qld.gov.au'; 'admin@btrc.qld.gov.au';  
'admin@boulia.qld.gov.au'; 'lordmayor@brisbane.qld.gov.au';  
'Council@bulloo.qld.gov.au'; 'ceo@bundaberg.qld.gov.au'; Email  
Registration; 'Office@Burke.qld.gov.au'; 'council@cairns.qld.gov.au';  
'council@carpentaria.qld.gov.au'; 'enquiries@cassowarycoast.qld.gov.au';  
'enquiries@chrc.qld.gov.au'; 'mail@charterstowers.qld.gov.au';  
'ceo@cherbourg.qld.gov.au'; 'council@cloncurry.qld.gov.au';  
'mail@cook.qld.gov.au'; 'admin@croydon.qld.gov.au';  
'admin@diamantina.qld.gov.au'; 'ceo@doomadgee.qld.gov.au';  
'info@etheridge.qld.gov.au'; 'flinders@flinders.qld.gov.au';  
'enquiry@frasercoast.qld.gov.au'; 'info@gladstonerc.qld.gov.au';  
'gcccmil@goldcoast.qld.gov.au'; 'mail@grc.qld.gov.au';  
'council@gympie.qld.gov.au'; 'ceo@hinchinbrook.qld.gov.au';  
'patricia.gordon@hopevale.qld.gov.au'; 'council@ipswich.qld.gov.au';  
'records@isaac.qld.gov.au'; 'admin@kowanyama.qld.gov.au';  
'Reception@lockhart.qld.gov.au'; 'mailbox@lvrc.qld.gov.au';  
'council@logan.qld.gov.au'; 'assist@longreach.qld.gov.au';  
'council@mackay.qld.gov.au'; 'mapoon.admin@mapoon.qld.gov.au';  
'council@maranoa.qld.gov.au'; 'reception@mckinlay.qld.gov.au';  
'mbrc@moretonbay.qld.gov.au'; 'dceo@mornington.qld.gov.au';  
'city@mountisa.qld.gov.au'; 'ceo@murweh.qld.gov.au';  
'ceo@napranum.qld.gov.au'; 'admin@northburnett.qld.gov.au';  
'info@nparc.qld.gov.au'; 'reception@palmcouncil.com.au';  
'council@paroo.qld.gov.au'; 'deputy@pormpuraaw.qld.gov.au';  
'admin@quilpie.qld.gov.au'; 'rcc@redland.qld.gov.au';  
'enquiries@richmond.qld.gov.au'; 'enquiries@rrc.qld.gov.au';  
'mail@scenicrim.qld.gov.au'; 'mail@somerset.qld.gov.au';  
'info@southburnett.qld.gov.au'; 'mail@southerndowns.qld.gov.au';  
'mail@sunshinecoast.qld.gov.au'; 'info@trc.qld.gov.au';  
'info@toowoombarc.qld.gov.au'; 'admin@torres.qld.gov.au';  
'ceo@tsirc.qld.gov.au'; 'enquiries@townsville.qld.gov.au';  
'info@wdrc.qld.gov.au'; 'info@whitsundayrc.qld.gov.au';  
'info@winton.qld.gov.au'; 'ceo@woorabinda.qld.gov.au';  
'ceo@wujalwujalcouncil.qld.gov.au'  
**Subject:** Call for submissions - The future and continued relevance of Government  
land tenure across Queensland

**Categories:** 00\_Inward

Dear councilors,

Re: call for submissions for inquiry into the future and continued relevance of  
Government land tenure across Queensland

The State Development, Infrastructure and Industry Committee is inquiring into the impact of land tenure on various sectors of the Queensland economy and community. The committee will report to Parliament on the future and continued relevance of Government land tenure across Queensland and particularly on what the Government should be doing to:

- \* ensure the pastoral and tourism industries are viable into the future
- \* balance the protection of Queensland's ecological values
- \* sustain ongoing resource development
- \* consider the need and aspirations of traditional owners.

Submissions close at 5.00pm on 3 August 2012. Please send your submission to:

The Research Director  
State Development, Infrastructure and Industry Committee  
Parliament House  
George Street  
Brisbane Qld 4000

or by email to: [sdiic@parliament.qld.gov.au](mailto:sdiic@parliament.qld.gov.au)<<mailto:sdiic@parliament.qld.gov.au>>

Following the receipt and review of submissions, the committee may invite some submitters to appear before the committee at a public hearing.

To stay informed about the committee's activities for this inquiry and its program more generally, please visit

[www.parliament.qld.gov.au/SDIIC](http://www.parliament.qld.gov.au/SDIIC)<<http://www.parliament.qld.gov.au/SDIIC>>.

The hearing program for the land tenure inquiry will be determined by the committee and published on the committee's website and subscribers will be alerted automatically.

Kind regards,

Rhia Campillo  
Executive Assistant  
State Development, Infrastructure and Industry Committee

---

QUEENSLAND PARLIAMENTARY SERVICE

Parliament House  
Cnr George and Alice Streets Brisbane Qld 4000  
Ph: 07 3406 7230 Fax: 07 3406 7500  
mailto: [Rhia.Campillo@parliament.qld.gov.au](mailto:Rhia.Campillo@parliament.qld.gov.au)  
web: <http://www.parliament.qld.gov.au/work-of-committees/committees/SDIIC>

Help us to keep you informed

Click on subscribe<<http://www.parliament.qld.gov.au/get-involved/how-do-I-get-involved/email-alert>> to receive email updates about the work of the Queensland Parliament and its committees.

Watch Committee hearings live and on replay-

<http://www.parliament.qld.gov.au/work-of-committees/broadcast-committee/live>

<http://www.parliament.qld.gov.au/work-of-committees/broadcast-committee/archive>

---

Consider the environment before you print this email.

NOTICE - This e-mail and any attachments are confidential and only for the use of the addressee.

If you have received this e-mail in error, you are strictly prohibited from using, forwarding, printing, copying or dealing in anyway whatsoever with it, and are requested to reply immediately by e-mail to the sender or by telephone to the Parliamentary Service on +61 7 3406 7111.

Any views expressed in this e-mail are the author's, except where the e-mail makes it clear otherwise. The unauthorised publication of an e-mail and any attachments generated for the official functions of the Parliamentary Service, the Legislative Assembly, its Committees or Members may constitute a contempt of the Queensland Parliament. If the information contained in this e-mail and any attachments becomes the subject of any request under freedom of information legislation, the author or the Parliamentary Service should be notified.

It is the addressee's responsibility to scan this message for viruses. The Parliamentary Service does not warrant that the information is free from any virus, defect or error.

---

This email has been scanned by the Symantec Email Security.cloud service.  
For more information please visit <http://www.symanteccloud.com>

---

# Circular

## Notice of Conference - LGAQ Annual Conference 2012

### For Information/Action

**Circular:** 2012-117

**Release Date:** Friday, 22 June 2012

**Authorised by:** Greg Hallam PSM Executive Director

This year's annual conference is to be held in Brisbane 22-25 October 2012.

The 116th LGAQ Annual Conference will take place at the Brisbane Convention and Exhibition Centre 'BCEC on Grey Street' South Bank, Brisbane from **22-25 October 2012**.

Further material regarding this event will be made available to councils later next month.

Should you have any queries, please do not hesitate to contact [Bron Browning](#), Professional Conference Organiser Ph (07) 3000 2220.



# Circular

## Carbon Price Implications to Councils will be Extensive

### For Information/Action

**Circular:** 2012-119

**Release Date:** Monday 25 June 2012

**Authorised by:** Greg Hallam PSM Executive Director

LGAQ has released a summary analysis of the implications of the carbon price on councils.

Fourteen Queensland councils are facing the direct burden of regulation and reporting requirements under the Australian Government's Clean Energy Legislation Package. Twelve are captured directly through their landfill emissions and two will be required to charge a carbon price equivalent for gas supplied through their natural gas plants.

The LGAQ maintains its position that local government landfills should be exempt from liability, as the cost to the community of councils' emissions data capture, management and reporting resourcing is promising to be far greater than any future benefits to the environment. A survey of 28 out of 73 local governments in Queensland – including Brisbane and Gold Coast - found that total landfill emissions amounted to just under one million tonnes of green house gas per annum which represents less than 0.2 % of total current national emissions.

Liable councils are still struggling to come to terms with the cost implications of their landfill liability with most councils being in the unenviable position of needing to recoup the carbon cost of a 40-60 year emissions liability on a landfill that will be closed long before the liability is gone.

The survey also identified that after landfills, the indirect flow through costs of electricity is likely to hit councils hard, with approximately 20% of the cost increases associated with the carbon price being attributed to their power requirements. Gold Coast City Council has estimated an indirect liability alone of around \$2.5M for 2012/13 and the possibility of a carbon price liability for waste deposited in the 2012/13 financial year of approximately \$4.3M. Toowoomba Regional Council has estimated an increase of \$1.2M for electricity costs only, with \$724,000 for water assets, \$200,000 for streetlights and \$260,000 on other council assets.

Councils need to take care when attributing cost increases to the carbon price as the ACCC has sent out a warning that it will be auditing organisations, with stiff penalties applying to anyone contravening the Competition and Consumer Act.

# Circular

To assist councils in understanding the direct and indirect implications of the carbon price, the LGAQ has released a [summary analysis](#) of the Australian Government's Clean Energy Legislative Package (CELP). The document summarises the raft of legislation, regulations, determinations and instruments released by the Australian Government, their applicability to councils and provides guidance on where to seek further information. It also provides commentary on indirect cost impacts and an analysis of the statewide cost implications to Queensland local government.

Please direct further enquiries to [Dorean Erhart](#), Principal Advisor 1300 542 700.

**From:** Peter Carter [peterc.sprinter@bigpond.com]  
[peterc.sprinter@bigpond.com]  
**Sent:** Wednesday, 27 June 2012 10:14 AM  
**To:** Email Registration; reports@snapsendsolve.com  
**Subject:** Report from Snap Send Solve  
  
**Categories:** 00\_Inward

I have created an incident report in your council using the Snap Send Solve iPhone app.

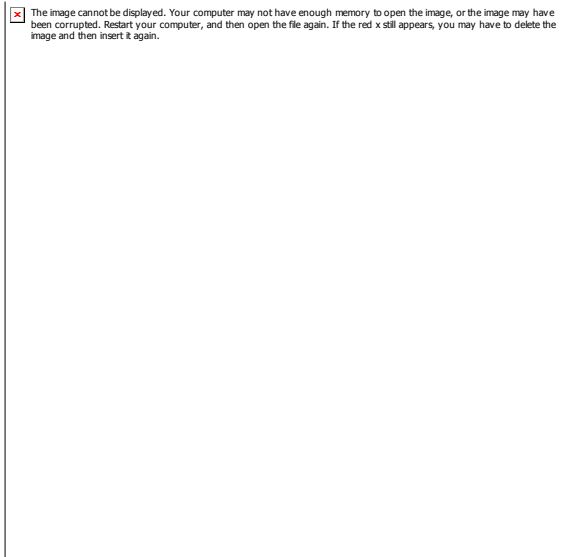
**When:** 27/06/2012

**Incident Type:** General feedback

**Location (see map below):** Eighth Ave, Home Hill, Home Hill, Queensland, 4806, Australia

**Notes:** To Mayor, CEO and beautiful people of Home Hill. My wife and I are travelling north and we stopped by chance in the morning at Home Hill for a cup of tea. Immediately we were struck with wonderful facilities provided to travellers, so we immediately decided to stay a night (even though it was only 9am!) We had a very pleasant day, visiting shops stocking up on provisions, talking to locals.

I discovered that you have a great 50m pool so walked over and indulged (sort of!) myself with a 1km swim and a chat with your friendly attendants. I even returned this morning for another swim. So thank Home Hill people, we have enjoyed town and your warmth. May your town continue to thrive Peter Carter PS May I suggest that you put up a laminated notice advertising your pool at the Comfort Station for the benefit of other 62 yr olds!



This report was created using the iPhone application Snap Send Solve by [Outware Mobile](#).

If you would like to find out more about Snap Send Solve, and how your council can benefit from it, please visit [Snap Send Solve for Councils](#).

Peter Carter  
0428 347 897

---

This email has been scanned by the Symantec Email Security.cloud service.  
For more information please visit <http://www.symanteccloud.com>

---

# Queensland Reconstruction Authority

For reply please quote: QldRA/CEO/PS – QRATF/12/373

22 JUN 2012

Mr Ken Holt  
Chief Executive Officer  
Burdekin Shire Council  
PO Box 974  
AYR QLD 4807

BURDEKIN SHIRE COUNCIL
Folder No. 318/10
26 JUN 2012
Document No. ....

Dear Mr Holt

The Queensland Reconstruction Authority has been working with its technical advisors, Councils and the Local Government Association of Queensland to develop options to minimise the cost of reconstruction works.

This work identified that the use of internal capacity by local councils can result in lower project costs as well as more timely and fit for purpose outcomes when compared to the use of external contractors.

As a result of this work, the Deputy Premier wrote to the Commonwealth Government proposing implementation of an approach that would allow councils to seek NDRRA funding for the use of their internal workforces where value for money outcomes could be demonstrated. The Commonwealth has now considered this issue and has indicated its support for such the proposal.

The detail of the model and a guideline is being developed and will be distributed to you shortly. Assessment will utilise much of the Authority's current processes, supported by the use of benchmark data. The benchmark comparison would have to clearly demonstrate to the Authority's satisfaction that the use for internal council resources represents a superior estimated cost outcome.

If you have any questions in relation to this matter, please contact Lawrence Hannah on (07) 3035 6991 or [lawrence.hannah@qldra.org.au](mailto:lawrence.hannah@qldra.org.au).

Yours sincerely



TECH OPS

VIEW	CEO	AGENDA	CF 2
DEO NDARA FIN	DATE		10.7.12
NOTED		APPLIC #	
LAND #		PROP #	
ACTION		ACTION	
DEADLINE		DEADLINE	

Graeme Newton  
Chief Executive Officer

Level 9, 119 Charlotte Street Brisbane  
PO Box 15428 City East  
Queensland 4002 Australia  
Telephone +61 7 3008 7200  
Facsimile +61 7 3008 7299  
[www.qldreconstruction.org.au](http://www.qldreconstruction.org.au)

# Circular

## Partners in Government Agreement between the State and LGAQ

### For Information/Action

**Circular:** 2012-122

**Release Date:** Thursday 28 June 201

**Authorised by:** Greg Hallam PSM Executive Director

The agreement, an election commitment by the LNP, is due to be signed by Premier Campbell Newman and LGAQ President Paul Bell next week.

State Cabinet has endorsed a formal Partners in Government agreement between the State and LGAQ. The Agreement, an election commitment by the LNP, is due to be signed by Premier Campbell Newman and LGAQ President Paul Bell next week.

The Agreement would replace the protocol signed with the former Labor government in 2006 which was suspended in 2007 due to the then Government's lack of commitment to its principles.

The Agreement is aimed at reinvigorating the historic and mutually beneficial relationship between the State and local governments in Queensland.

As signatories to the Agreement, the Government and LGAQ, as the peak body representing local government, would commit to developing and maintaining a process of negotiation and engagement based on:

- a set of principles, including mutual respect and cooperation, which underpins the relationship between State Government and local governments;
- open and timely communication and consultation; and
- an understanding of each other's roles and responsibilities in situations where they may overlap.

The Agreement also contains various reporting and accountability mechanisms which place responsibilities on both parties to regularly review progress on priorities.

State Cabinet has requested that the Agreement not be discussed publicly before its formal signing on 4 July, but the document has been examined by the LGAQ Policy Executive and the Association has been careful to ensure that the Agreement ushers in a new relationship based on mutual respect and agreed outcomes between the state and local governments.

# Circular

Comments on the Agreement should be lodged by close of business, **Monday, 2 July, 2012** in advance of the anticipated signing on 4 July.

BURDEKIN SHIRE COUNCIL	
Folder No. ....	1/19/17
29 JUN 2012	
Document No. ....	

Dear Burdekin Shire Council,

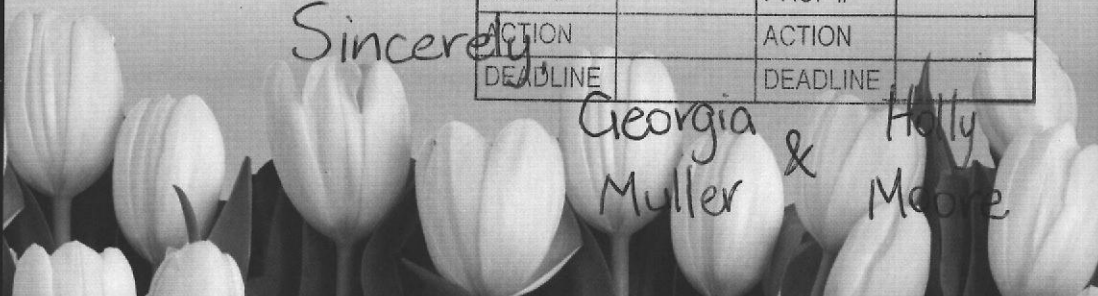
We would like to thank you for your generous donation of the medals for 10-12 Yrs Novelty Duo/ Trio at the recent Burdekin Eisteddfod in Ayr. We were fortunate to place 2<sup>nd</sup> and receive two beautiful medals to bring home. Thankyou for helping our Eisteddfod very special.

VIEW		AGENDA	CE 2
		DATE	10.7.12
NOTED		APPLIC #	
LAND #		PROP #	
ACTION		ACTION	
DEADLINE		DEADLINE	

Sincerely,

Georgia  
Muller

Holly  
Moore







# Premier of Queensland

For reply please quote: LJP/CN – TF/12/13820 – DOC/12/109111

28 JUN 2012

Councillor Bill Lewis  
Mayor  
Burdekin Shire Council  
PO Box 974  
AYR QLD 4807

BURDEKIN SHIRE COUNCIL	
Folder No.	1/1013
- 2 JUL 2012	
Document No.	

Executive Building  
100 George Street Brisbane  
PO Box 15185 City East  
Queensland 4002 Australia  
**Telephone** +61 7 3224 4500  
**Facsimile** +61 7 3221 3631  
**Email** ThePremier@premiers.qld.gov.au  
**Website** www.thepremier.qld.gov.au

Dear Councillor Lewis

As you would be aware, on 16 March 2012, the Queensland Floods Commission of Inquiry (the commission) released its final report into the 2010–11 floods.

The report contained 177 recommendations, including 123 which relate to Queensland Government responsibilities and 56 which relate to local government responsibilities. There is overlapping and joint responsibility for the implementation of a number of these recommendations. In addition, many recommendations directed at local government will require action by the State to establish a consistent framework for implementation at a local level.

On 7 June 2012, I tabled the Queensland Government's formal response to the final report. The response is available on the Department of the Premier and Cabinet website at [www.premiers.qld.gov.au](http://www.premiers.qld.gov.au). The government response outlines our approach to implementing the commission's recommendations, including a commitment to a cooperative relationship with local government in this task.

We have established a governance framework to guide long-term implementation of the commission's recommendations through five implementation groups — planning, building, environment and mines, emergency management and dams. The Local Government Association of Queensland and relevant individual councils will be invited to participate in the work of these groups to ensure that local government interests are appropriately represented in the Queensland Government's implementation activities.

I appreciate that there is also much work to be undertaken by councils in addressing the commission's recommendations. The Queensland Government will offer support and assistance to your council where possible to support you in implementing relevant commission recommendations. However, I also seek your assistance in considering and addressing the issues identified by the commission.

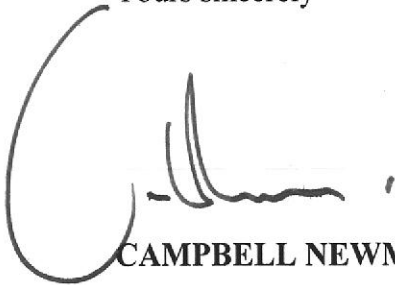
VIEW	CEP	AGENDA	CF 2
	SEO	DATE	10.7.12
NOTED		APPLIC #	
LAND #		PROP #	
ACTION		ACTION	
DEADLINE		DEADLINE	



**Queensland  
Government**

The 2010–11 disasters were a devastating event for Queensland, and their effects will be felt for many years to come. My Government is determined to deliver on its action plan, as outlined in the government response, to improve our ability to plan for, prepare for and respond to future disasters. I look forward to working collaboratively with you to deliver this important program of work.

Yours sincerely

A handwritten signature in black ink, appearing to read 'Campbell Newman', with a large, sweeping initial 'C' on the left side.

CAMPBELL NEWMAN



# Premier of Queensland

BURDEKIN SHIRE COUNCIL	
Folder No.	1/8/13
- 4 JUL 2012	
Document No. ....	

For reply please quote: EC/AH - TF/12/13049 - DOC/12/103586

- 2 JUL 2012

Councillor Bill Lewis  
Mayor  
Burdekin Shire Council  
PO Box 974  
AYR QLD 4807

Executive Building  
100 George Street Brisbane  
PO Box 15185 City East  
Queensland 4002 Australia  
**Telephone** +61 7 3224 4500  
**Facsimile** +61 7 3221 3631  
**Email** ThePremier@premiers.qld.gov.au  
**Website** www.thepremier.qld.gov.au

Dear Councillor Lewis

The 2013 Australian of the Year Awards are now open for nomination and I strongly encourage you and your community to nominate a worthy recipient. This national awards program acknowledges the contribution that outstanding Queenslanders make to Australia.

You may have constituents from your community who deserve to be nominated in one of the following categories:

- Queensland Australian of the Year
- Queensland Senior Australian of the Year
- Queensland Young Australian of the Year
- Queensland Local Hero.

Since the awards inception, there have been numerous national winners from Queensland across all categories. Some past recipients include singer, Mr Lee Kernaghan OAM, inventor of the cervical cancer vaccine, Professor Ian Frazer, and victims support worker and anti-violence campaigner, Ms Jonty Bush.

Recipients of these awards proceed to the Australian of the Year Awards announced in Canberra on Australia Day Eve.

Nominations close on 31 August 2012. Visit the website at [www.australianoftheyear.org.au](http://www.australianoftheyear.org.au) for further information on award recipients or to nominate someone online. You may also contact Events Coordination, Department of the Premier and Cabinet, by email at [australiaday@premiers.qld.gov.au](mailto:australiaday@premiers.qld.gov.au) or on telephone (07) 3405 5215.

Please nominate a friend, family member, community leader or even someone famous — any Queenslanders who you believe makes your community a better place in which to live.

Yours sincerely

CAMPBELL NEWMAN

VIEW	DEV	AGENDA	C12
		DATE	10.7.12
NOTED		APPLIC #	
LAND #		PROP #	
ACTION		ACTION	
DEADLINE		DEADLINE	

\* Nomination form kept on file.



Queensland  
Government

Whether you have a compliment or complaint, your feedback helps us to know what we are doing well, and how we can further improve our service levels.

Title: ☒ Mr ☐ Mrs ☒ Ms ☐ Miss

Surname: PAYNE First Name: TERESA

Address: 164 SWAN RD

JIMBOOMBA Q 4280

Telephone (H) \_\_\_\_\_ (W) \_\_\_\_\_ Email: \_\_\_\_\_

Is your comment a: ☐ Compliment ☐ Complaint

Comment Wunjunga  
Disappointed with Wunjunga. We had stayed there when we  
stayed there about 5 yrs ago. You seem to have taken the time  
limit off and now it is inhabited with permanents only.  
If you were to put on restrictions again and fine  
overstayers it would make it more amenable for the  
travellers to stay for a day or two and NOT for the  
year. A lot of other councils take number plates then  
send a fine for overstayers

T. Payne

BORDERING SHIRE COUNCIL  
Folder No. 2/4/7  
- 6 JUL 2012  
Document No. \_\_\_\_\_

## Options for feedback

Council is confident it can resolve the majority of complaints and appreciates the opportunity to respond to your concerns. If you do have an issue you are unable to resolve through Council, it is your right to contact any of the following:

**Anti-Discrimination Board**  
**Level 2, St James Place**  
**155-157 Denham Street**  
**Townsville Qld 4810**

- **The Anti-Discrimination Board** investigates actions or decisions of public or private organisations. This includes local Councils, in relation to breaches of the Anti-Discrimination Act.

**The QLD Ombudsman**  
**Level 25, 288 Edward Street**  
**Brisbane QLD 4000**  
**GPO Box 3314**

- **The QLD Ombudsman** handles complaints dealing with a Council's failure to follow proper procedures, act on unauthorised work, enforce development consent conditions to reply to correspondence.

The Ombudsman will also investigate unreasonable, discriminatory or inconsistent treatment, however, the ombudsman has no power to amend or cancel development consents and building approvals.

If you are not happy with the way Council has handled your complaint, you may make a formal complaint in writing to the Ombudsman.

The Ombudsman's main responsibility is to get the facts and make recommendations.