

Your Water Consumption

We understand at times there may be an issue with high water consumption due to unforeseen circumstances. Should this occur there are steps to take to ensure your consumption is kept to a minimum? This fact sheet is designed to help our customers identify any faults or leaks prior to contacting the Council.

You should consider the following things –

In the last six months have you:

- Increased the number of people living in your house
- Put in a swimming pool/spa
- Landscaped your yard with more gardens or grassed areas
- Moved into a larger house with a bigger yard or more water using devices
- Noticed any leaking taps inside or outside the house
- Noticed any areas on the ground that continually seem to be moist
- Installed pop-up sprinklers

If you believe none of the above is a possibility, you may have a leak on your property. Please refer to Council's Undetected Water Leak Fact Sheet.

Pop-Up Sprinkler Guide

While pop-up sprinklers can be a convenient method of keeping your yard green, they can also use more water than you think.

Pop-Up Sprinkler Test

1. Turn off all other water using devices and take a reading of your water meter.
2. Run a full cycle of your pop-up sprinklers and then take another reading of your water meter. (The difference between the readings is how many kLs of water they used.)
3. Multiply that by how many days a week they are used.
4. Multiply that by 52 weeks in a year.
5. The answer is the total usage of your sprinklers per year.

Example –

Reading before running sprinklers	12,345 kL
Reading after running sprinklers	12,347 kL
Usage	= 12,347 – 12,345 = 2 kL
x 3 (if used 3 times /week)	= 6 kL
x 52 weeks per year	= 312 kL



If all these options have been exhausted and no leak is found the meter may be faulty. You will be required to contact Council's Customer Service Centre to arrange a test which will incur a fee. If the meter is found to be faulty a refund will be given.

NOTE: If the leak is within your property boundary it is your responsibility, and you should contact a licensed plumber. If however, the leak is outside your meter, in a footpath or roadway, it is the Council's responsibility to repair.