

Burdekin Shire Council is seeking applications for an Administration Officer to undertake a range of clerical activities within the Administration and Records section.

Experience in formal minute taking is preferred however those applicants who possess transferrable skills are also encouraged to apply.

The Position

The key responsibilities include:

- Daily capture and registration of correspondence within council's record management system.
- Agenda compilation and distribution.
- Minute taking and preparation of minutes for Council, Committee and other meetings.
- Assist with disposal of records which have met the requirements of approved retention and disposal schedules.
- Assist Records staff with the search and retrieval of corporate documents.

The Person

The successful applicant will possess the following attributes at a minimum:

- Demonstrated experience in routine administrative or clerical work within the confines of established procedures, with occasional complex situations.
- Demonstrated experience and skills in formal meeting minute taking or demonstrated relevant transferable skills.
- Demonstrated ability to apply time management skills to the workplace with reference to planning and organising own workload.
- Demonstrated commitment to providing quality service to a range of internal stakeholders.
- Demonstrated ability to quickly learn and implement new skills with computer systems and applications.
- Demonstrated ability to handle private, confidential and sensitive information.

Applicants should familiarise themselves with the entire position description.

The applicable salary is to a ceiling of Level 2 (\$65,121pa) with the commencing salary dependent upon the skills and experience of the successful applicant.

Applications for **19/20 – Administration Officer** should include:

- A cover letter
- A current resume
- Statements addressing the selection criteria

Applications can be submitted using one of the following methods:

- Email – employment@burdekin.qld.gov.au
- Mail – Confidential Application No. 19/20, PO Box 974, Ayr Qld 4807

Applications close on Monday, 20 May 2019 at 5.00pm. Word or PDF format is preferable.

For further information please contact the Administration and Records Coordinator – Anne-Maree Dale on (07) 4783 9800.

Applications for this position must include responses to the selection criteria.

It is essential to respond to each criterion listed below. You should explain and include examples of how your skills, qualifications, knowledge and experience meet each criterion.

Essential

1. Demonstrated experience in routine administrative or clerical work within the confines of established procedures, with occasional complex situations.
2. Demonstrated experience and skills in formal meeting minute taking or demonstrated relevant transferable skills.
3. Demonstrated ability to apply time management skills to the workplace with reference to planning and organising own workload.
4. Demonstrated commitment to providing quality service to a range of internal stakeholders.
5. Demonstrated ability to quickly learn and implement new skills with computer systems and applications.
6. Demonstrated ability to handle private, confidential and sensitive information.

Position Number	20043
Certified Agreement	Burdekin Shire Council Certified Agreement - 2018
Award	Queensland Local Government Industry (Stream A) Award – State 2017
Award Section	Section 1- Administrative, clerical, technical, professional, community service, supervisory and managerial services
Award Level	Level 2
Reports To	Administration and Records Coordinator
Place of Employment	Council Chambers, 145 Young Street, Ayr

Position Objective

Undertake a range of clerical activities requiring the application of acquired skills and knowledge within clearly defined guidelines including minute taking duties and providing assistance to senior officers with specific projects.

Key Responsibilities

Council is committed to a One Team One Council approach where all departments work collaboratively together to achieve value for money for the rate payers of the Burdekin.

Accordingly the key responsibilities may be modified from time to time to ensure the expected outcomes are coordinated with Council's operational and corporate plans. Without limiting the above, the key responsibilities shall include:

- Perform a range of clerical activities requiring the application of established work procedures within the Administration and Records Section.
- Minute taking and preparation of minutes for Council, Committee and other meetings.
- Daily capture and registration of correspondence within council's record management system.
- Agenda compilation and distribution.
- Provide support requiring the exercise of sound judgement, confidentiality and sensitivity.
- Assist with disposal of records which have met the requirements of approved retention and disposal schedules.
- Assist Records staff with the search and retrieval of corporate documents.
- Assist with routine records tasks and processes.
- Other duties as directed by supervisor not exceeding the skill level of the position.

Position Requirements

Knowledge

- Knowledge of clerical/administrative practices and procedures relevant to the work area.
- Understanding of computing system functions and tasks relevant to the work area.

- Developing knowledge of statutory requirements relevant to the work area including record retention and disposal schedules.
- Working knowledge of Microsoft Office suite of applications.
- Understanding of administrative computing concepts.

Skills

- Excellent listening skills.
- Sound literacy skills.
- Sound proof-reading skills.
- Sound spelling, grammar and punctuation skills.
- Well-developed keyboard skills.
- Basic verbal communication skills.
- Operate office equipment such as photocopiers, facsimile machine and document binder.
- Proficient in the use of Microsoft Office Suite of applications.
- Time management skills.
- Fundamental skills in planning and organising workload.
- Basic problem solving skills.
- Basic analytical skills.

Abilities

- Ability to multi-task.
- Ability to co-operate with others and provide assistance as required.
- Ability to work autonomously under general supervision and direction.
- Ability to apply attention to detail to own work.
- Ability to work in a team environment.
- Ability to learn new systems and skills quickly and apply new knowledge to the workplace.

Other Requirements

- Personal attributes of commitment, honesty, integrity, enthusiasm, reliability, personal presentation, motivation, and the ability to deal with pressure.
- Commitment to provide quality service to clients.
- Apply conditions of privacy, confidentiality, and sensitivity to all work-related documents, situations, and information.

Experience and Qualifications

- General administration experience.
- Experience with meeting minute taking.
- Experience with Microsoft Office suite.
- Minimum of Year 12 education or equivalent.

Award Classification

These classification characteristics are drawn directly from the Queensland Local Government Industry (Stream A) Award – State 2017, and are used as a guide to determine the level of this position, but may not form a specific part of the key responsibilities:

Organisational Relationships

- Works under regular supervision.
- Oversees and guides a limited number of lower classified employees
- Where relevant, supervise minor works programs/projects

Extent of Authority

- Work outcomes monitored.
- Freedom to act within established guidelines.
- Solutions to problems may require the exercise of limited judgement, with guidance to be found in procedures, precedents and guidelines. Assistance is available when problems occur.
- Graduates receive instructions.
- Plan and coordinate work for minor work programs

Core Competencies

These competencies relate to positions at this Award level:

Teamwork

- Participate in team-based activities.
- Respect other team members.
- Complete the tasks allocated to you.
- Know the team goals, parameters, and major issues.
- Work within the parameters.
- Contribute willingly to team activities.
- Accept decisions, even those with which you disagree.

Customer Service

- Treat both internal and external customers with courtesy and respect.
- Work according to agreed customer service standards within your team.
- Contribute towards setting customer service standards within your team.

Communication

- Write in a way that your reader can understand.
- Listen and speak clearly to your colleagues and customers.

Quality

- Work according to agreed quality standards within your team.

- Contribute towards setting quality standards within your team.
- Monitor your work and identify opportunities for improving quality.
- Suggest improvements through the customer request system.

Environment

- Work according to agreed environmental standards within your team.
- Contribute towards setting environmental standards within your team.
- Monitor your work for opportunities to reduce adverse impacts on the environment.
- Report incidents and suggest improvements through the customer request system.

Work Health and Safety

- Work safely and in accordance with the relevant work method statements and procedures.
- Encourage your colleagues to work safely.
- Identify hazards and assess risks in the workplace.
- Use organisational systems, such as customer service requests, to identify and rectify hazards, near misses, and non-compliances with procedures.

Efficiency

- Undertake tasks in an efficient and timely manner.
- Suggest improvements through the customer request system.

General

1. This is a description of the job as it is at present constituted. It is the practice of this organisation periodically to examine employees' job descriptions and to update them to ensure that they relate to the job as then being performed, or to incorporate whatever changes are being proposed. This procedure is jointly conducted by each manager in consultation with those reporting directly to him or her. Therefore you will be expected to participate fully in such discussions. It is the Organisation's aim to reach agreement to reasonable changes where identified.
2. Whilst employment is in the position described in this document it is understood that employment is with Burdekin Shire Council. In the event of organisational change or restructure, Council may require employees to undertake other roles for which they are qualified and capable of performing.
3. Employees may be required to undertake a variety of duties not related to their substantive role in times of disaster.
4. All employees are responsible for making and keeping records in accordance with legislation, information standards and other relevant guidelines and procedures, and ensuring they are captured in the authorised recordkeeping system, Technology One – Enterprise Content Management (ECM).
5. Failure to maintain any licence or certificate, which is a condition of your employment, may result in demotion or termination as Council is unable to guarantee your transfer to a position not requiring the said licence or certificate.

6. All employees are expected to participate in Council's Induction Program and future training opportunities to maintain a current knowledge base and provide excellent service levels for internal and external customers.
7. All employees are to actively participate in the Employee Performance Development Program.
8. All employees must work in accordance with the standards contained within Council's Code of Conduct. Failure to do so may lead to disciplinary action up to and including termination of employment.
9. All employees are encouraged to be a contributing member to the wider Burdekin community and therefore it is highly recommended that you take up permanent residency within three months of the successful completion of your probationary period.
10. Abide by all existing policies, guidelines, and Operational Standards and as amended from time to time.